



ASIAN WOMEN'S SHELTER

ANNUAL REPORT 2021-2022

MESSAGE FROM Executive Director



Dear friends old and new,

It's my honor to welcome you to Asian Women's Shelter's impact report for fiscal year 21-22.

Some people think domestic violence is a stand-alone issue. An interpersonal problem. A strange and rare aberration. Something that stays in the home, separate from issues of racism, poverty, homelessness, healthcare, or gun violence.

Thank you for knowing otherwise.

Ending domestic violence means closing the gateway to intergenerational violence and instability in the private and public spaces of our lives.

It means opening doors to safe childhoods, healthy bodies and minds, connected families and neighborhoods, and higher community potential. It means reduced gun violence, reduced homelessness, and increased community mental health and intergenerational well-being. It means addressing behaviors and systems of racism, sexism, heterosexism, nativism, ableism, ageism, nationalism, classism, and fundamentalism.

Big words, big work.

At AWS, big work is distilled down to doable steps that make transformation possible. It is done through daily and hourly dedication and tenacity.

It's so much more than just talk.

As you read through this report, try to imagine the faces of the children, teens, adults, and elders that we cannot show because of the need for safety and confidentiality. Think of the interpreters, volunteers, Board members, friends and community members who power AWS's mission. Try to feel the profound hope that AWS advocates carry with and for the survivors they work with, no matter what barriers stand in their way.

Then appreciate your own impact too. When you help a child in your life recognize and regulate their feelings, you're creating a person who can choose good actions. When you model gratitude instead of entitlement and dissatisfaction, you are changing negative personal and societal norms. When you take action, you are part of an intergenerational movement for peace and justice.

I hope you enjoy learning more about the work Asian Women's Shelter is doing in our communities. I welcome you to consider supporting our mission by making a financial donation or contributing your time or expertise.

We are paving our future together.

In solidarity and gratitude,

A handwritten signature in black ink, appearing to read 'Orchid Pusey', written over a light blue horizontal line.

Orchid Pusey
Executive Director

OUR STORY

MISSION AND STRATEGY

The mission of Asian Women's Shelter (AWS) is to eliminate domestic violence by promoting the social, economic and political self-determination of women and all survivors of violence and oppression.

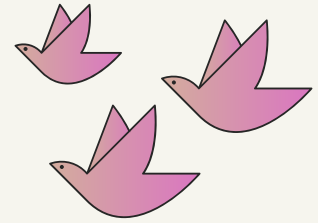
AWS is committed to every person's right to live in a violence-free home, and has a specific focus towards addressing the cultural and language needs of immigrant, refugee, and U.S.-born Asian and Arab women and their children.

This perspective is reflected in the organization's broad strategy, which integrates culturally grounded and language-accessible crisis lines, emergency shelter, transitional housing, community engagement and violence prevention programs, training and education programs, systems and policy advocacy, and cultural change initiatives.

VALUES

AWS values..

1. Gender Justice;
2. Equity;
3. Language and Cultural Responsiveness
4. Compassion;
5. Integrity; and
6. Sustainability



AWS's key approaches are...

1. Survivor-Centered
2. Trauma-Informed
3. Intersectional
4. Margin-to-Center
5. Ethically Collaborative and Team-Based; and
6. Contributing to Movement Building

35 YRS

OF EMPOWERING
DOMESTIC VIOLENCE
SURVIVORS AND
COMMUNITIES

EVERY DAY SINCE 1988
AND COUNTING

2021-2022

Financial Information

STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED JUNE 30, 2022

CURRENT ASSETS

Cash and cash equivalents	\$2,384,317
Accounts receivable	\$5,852
Grants receivable	\$781,464
Investments	\$1,129,763
Prepaid expenses	\$68,915
Property and equipment	\$247,459
Deposits	\$5,723

TOTAL ASSETS **\$4,623,493**

CURRENT LIABILITIES

Accounts payable and accrued expenses	\$90,068
Accrued sabbatical payable	\$214,701
Accrued vacation payable	\$100,199
Deferred revenue	\$30,807

TOTAL LIABILITIES **\$435,775**

NET ASSETS

Without donor restrictions

Undesignated	\$2,703,765
Property and equipment	\$247,459

With donor restrictions

Purpose restriction	\$1,236,494
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TOTAL NET ASSETS **\$4,187,718**

TOTAL LIABILITIES AND NET ASSETS **\$4,623,493**

STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2022

REVENUE AND SUPPORT

Government contracts	\$2,955,194
Grants, contracts and fees	\$798,800
Contributions	\$435,400
In-kind revenue	\$73,803
Program revenue	\$7,760
Other income	\$4,546
Interest loss	(\$233,111)

TOTAL REVENUE AND SUPPORT **\$4,042,392**

EXPENSES

Program Services	\$3,078,920
Management and General	\$465,184
Fundraising	\$69,955

TOTAL EXPENSES **\$3,614,059**

CHANGES IN NET ASSETS **\$428,333**

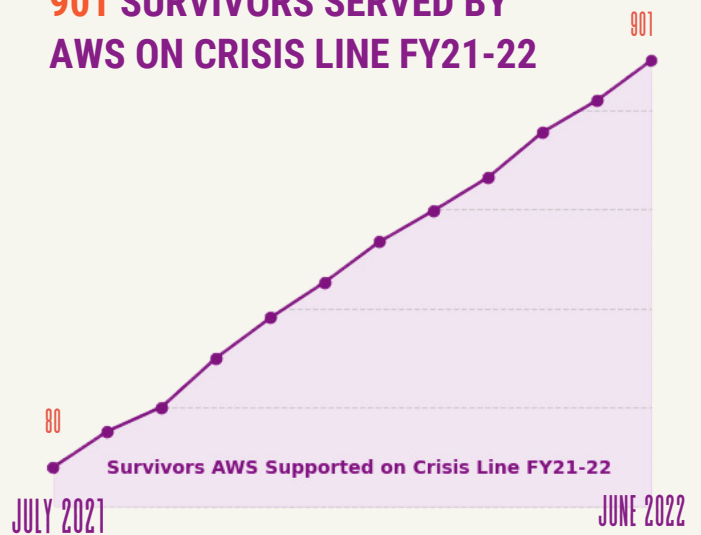
NET ASSETS, BEGINNING OF YEAR **\$3,759,385**

NET ASSETS, END OF YEAR **\$4,187,718**

2021-2022 HIGHLIGHTS

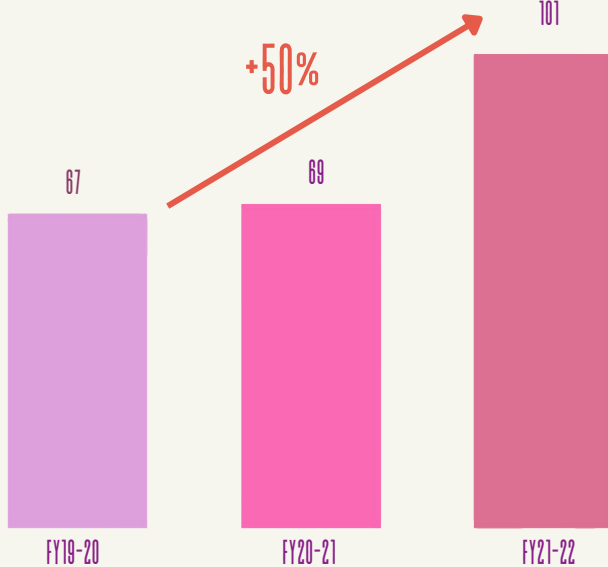
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**901 SURVIVORS SERVED BY
AWS ON CRISIS LINE FY21-22**



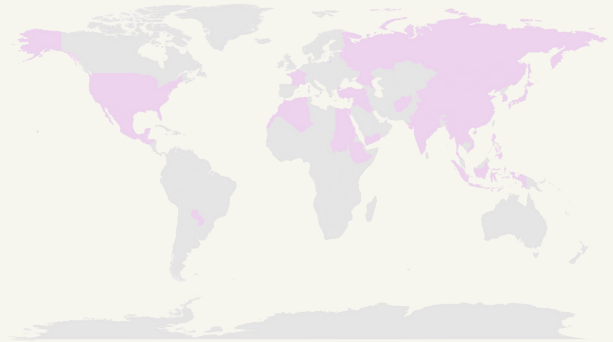
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**101 SURVIVORS SUPPORTED WITH
TRANSITIONAL HOUSING SERVICES
IN FY21-22**



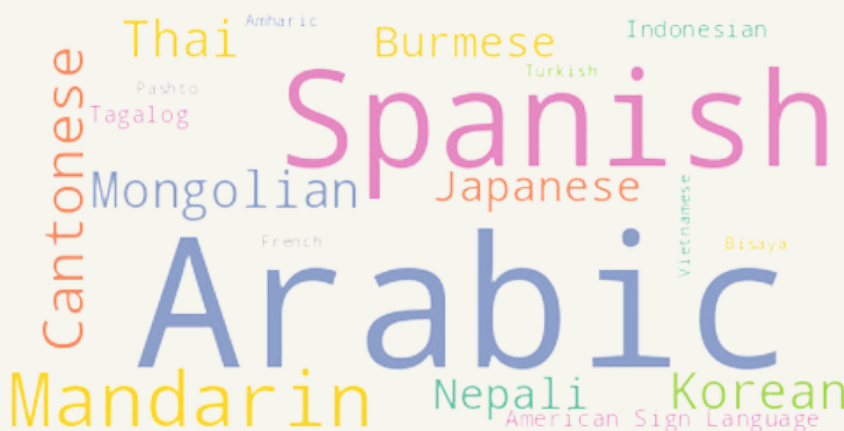
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**AWS PROGRAMS SUPPORTED
SURVIVORS FROM
33 COUNTRIES**



4

**AWS WORKED WITH SURVIVORS IN 20 DIFFERENT LANGUAGES
1572.27 HOURS OF LANGUAGE SUPPORT WERE PROVIDED BY AWS**



Small language communities often get overlooked in local and statewide efforts at language access. AWS knows that every language community is full of individuals and families whose lives matter.

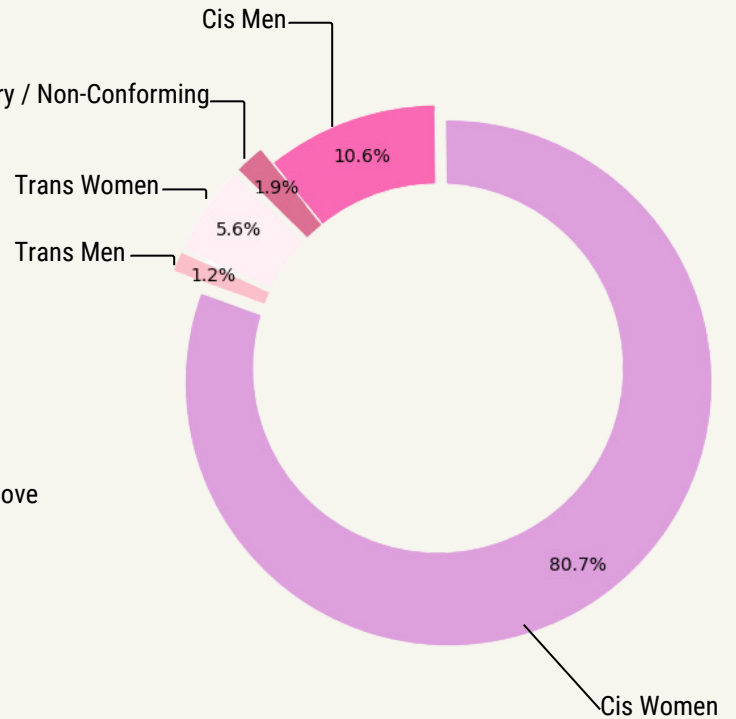
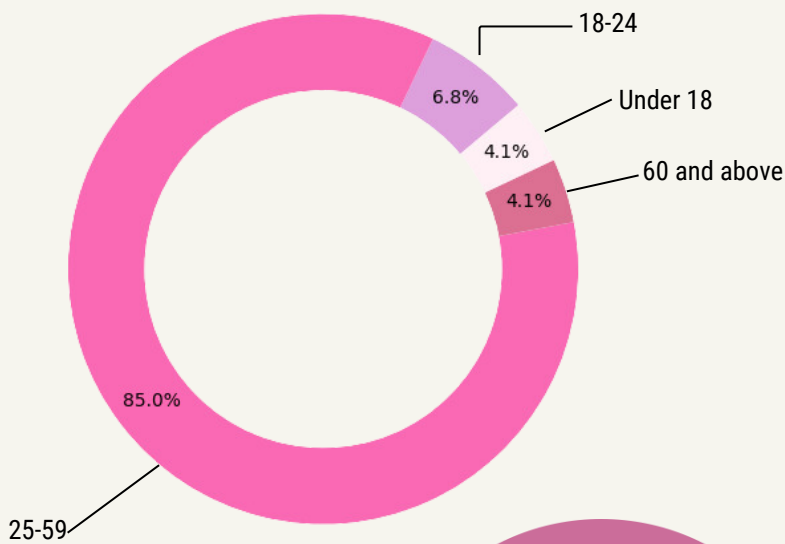
2021-2022 HIGHLIGHTS

5

87% OF SURVIVORS ARE WOMEN
5% OF SURVIVORS ARE TRANS & GENDER NON-BINARY

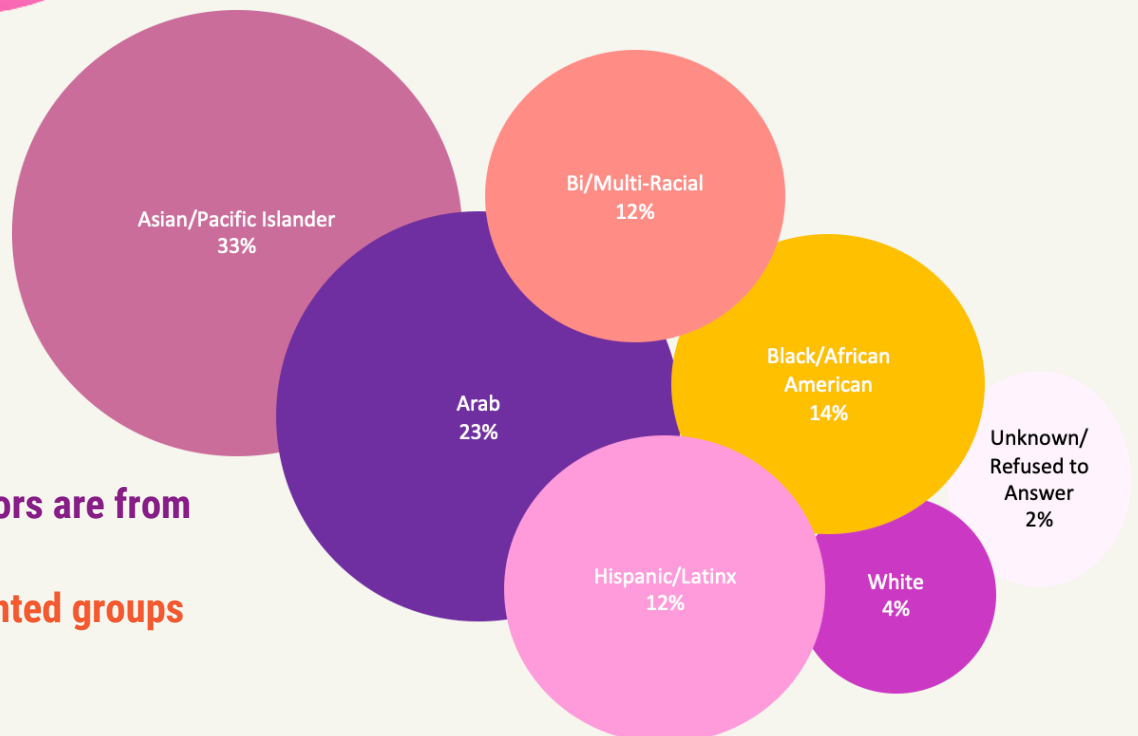
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AWS SERVES ADULTS, KIDS & SENIORS



7

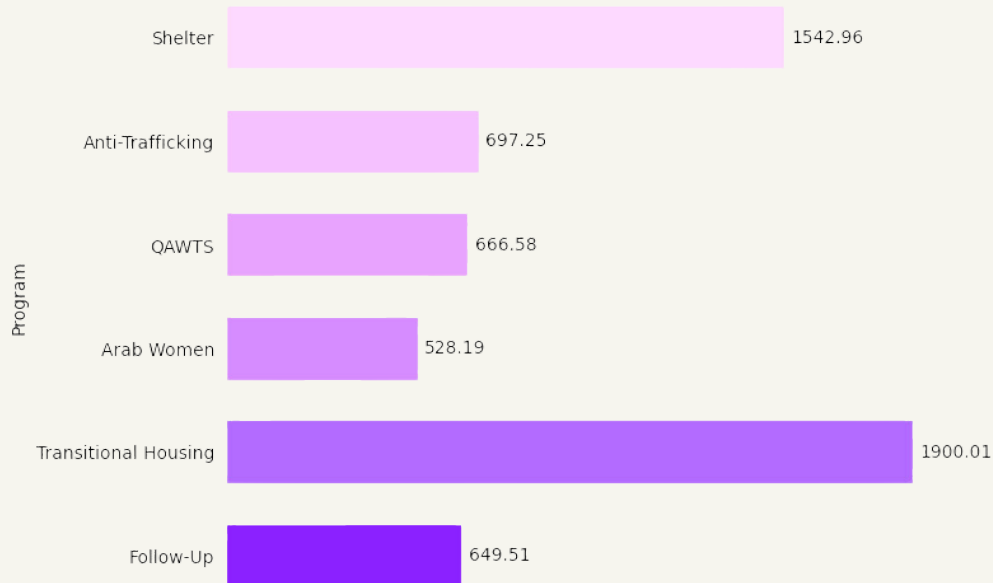
94% of survivors are from historically underrepresented groups



2021-2022 HIGHLIGHTS

8

**AWS PROVIDED A TOTAL OF
5,984.5 HOURS OF 1:1 SERVICES
TO SURVIVORS**



9

**AWS PROVIDED A TOTAL OF 99
GROUP ACTIVITIES TO SURVIVORS**



10

**AWS PROVIDED
TRANSITIONAL AND
PERMANENT HOUSING
STABILITY to**



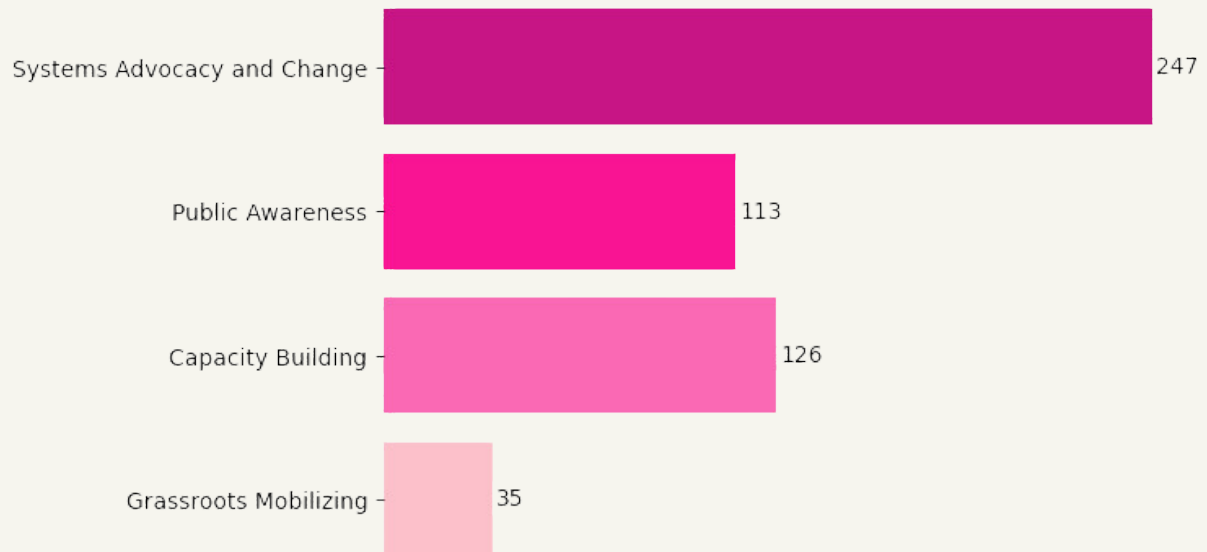
94

survivors and dependents.

2021-2022 HIGHLIGHTS

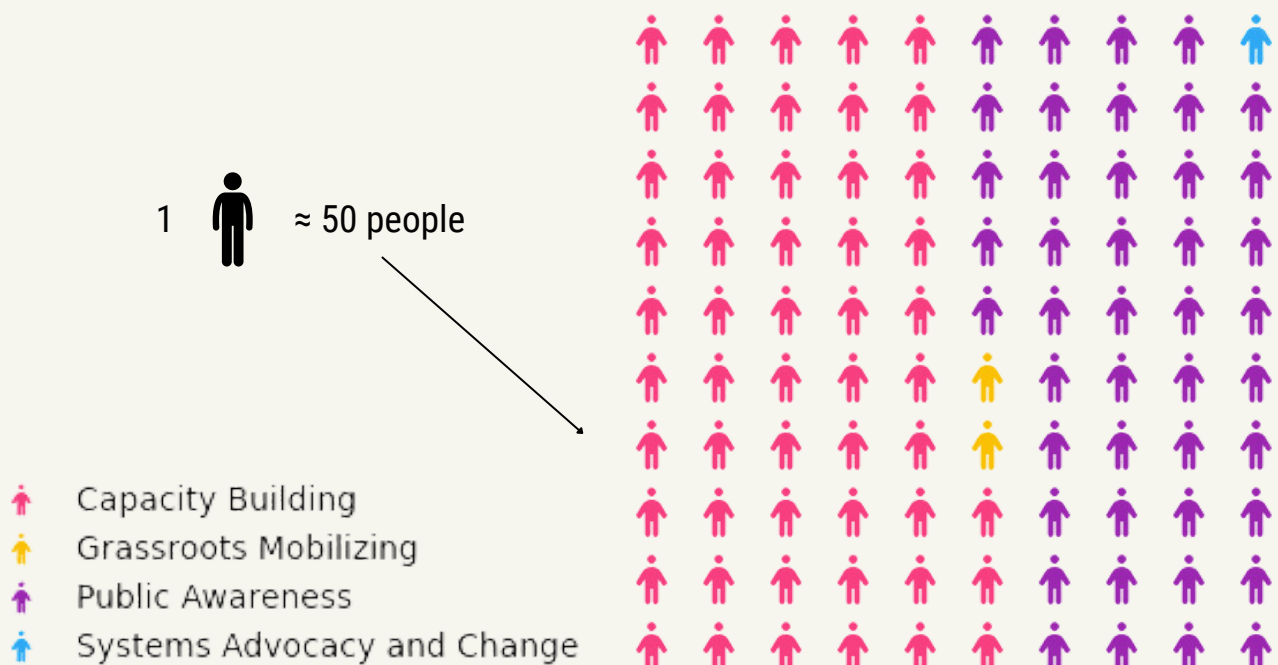
11

**AWS LED A TOTAL OF
522 COMMUNITY BUILDING EVENTS**



12

**AWS'S COMMUNITY BUILDING EVENTS INFLUENCED
5,281 AUDIENCE & PARTICIPANTS**



JOIN US ON AN AWS JOURNEY



AWS breaks the silence that perpetuates gender-based violence, and builds community amongst those taking action for peace and justice. Community building is the essential first step in empowering and connecting the special people (who exist in every community) who want to prevent and end violence. Being active, visible, and accessible in our communities shows survivors that, contrary to what many have been told, there are culturally grounded sources of support, compassion, resources, and hope for them.

AWS is not alone in this fight. We connect and collaborate with dedicated partners who share our passion for ending gender-based violence. We sit side by side, share funding, cross paths at community building events, and nurture a network of support and strength.

This is where the stories of survivors and supporters intertwine, forming the backbone of our collective journey towards a brighter, violence-free future.

Join our journey as we break barriers, amplify voices and opportunities, and build a community where everyone feels safe and supported. Together, we make a difference.

We are active in our communities.

SURVIVOR'S JOURNEY



SUPPORTER'S JOURNEY

Crisis Line

In FY 21-22, AWS picked up over 1000 calls from survivors on our 24/7 toll-free, crisis line at **1-877-751-0880**. Through AWS's Multilingual Access Model, support is available in **over 40 languages and dialects**. Intakes to shelter are done on the crisis line.

Intake & Pick-up

When a survivor contacts our crisis line, our counselors assess the situation. If we have capacity, we initiate an intake process to understand their needs and tailor our services accordingly. For those requiring shelter at AWS, we collaborate with the survivor to create a safety plan and arrange secure transportation for pick up.

Shelter Program

At AWS's emergency shelter, we house and work with up to **five households at a time**. A dedicated team of advocates, consisting of two adult's advocates and two children's advocates, each handle up to four emergency cases at a time. Residents stay at AWS rent-free, generally for **3 to 4 months**, but **extensions are possible** to respond to steep barriers related to delayed legal and housing systems, health crises, and more. AWS's Shelter Program provides comprehensive case management for adults and children, emotional support, safety planning, individual and group counseling, assistance with public benefits, transportation, legal connections, court accompaniment, medical and mental health care, school, education and skills-building groups, economic empowerment, culturally nourishing food and holidays, and more.



scan the QR code
to learn more
about AWS

AWS Semi-Annual Training

Every year, AWS trains over 50 community members to become domestic violence counselors and interpreters. Each training includes over **64 training hours** and meets state requirements for Domestic Violence Counselor Privilege. Covering a wide range of topics related to domestic violence, culture, trauma and healing, the training empowers advocates to support marginalized survivors and communities.

Trainees Become Volunteers & Language Advocates

In FY21-22, **AWS trained 85 volunteers** and language advocates who contributed a total of **2,094 hours of service** to survivors and communities in the fight against domestic violence. Our dedicated language advocates offered culturally responsive support to survivors in languages including Arabic, Cantonese, Hindi, French, Hmong, Indonesian, Japanese, Korean, Mandarin, Burmese, Nepali, Spanish, Tagalog, Thai, Vietnamese, and Arabic.

Crisis Line Counselors (CLCs)

Some trainees become AWS's crisis line counselors who respond to crisis calls, coordinate language access, handle AWS business line calls, and collaborate with client intake systems. Their dedicated work ensures immediate support and assistance for survivors, effective communication for limited English proficient callers, and a seamless connection to appropriate resources within AWS. AWS had **8 CLCs** in FY21-22.



Community Based Case Management

AWS offers community-based case management (CBCM) programs to center the needs of underserved populations. These include AWS's **Anti-Trafficking Program, Queer Asian Women & Transgender Support Program, and Arab Women's Services Program**. Dedicated advocates provide emergency response, case management, safety planning, support groups, education and skills-building programs, violence prevention initiatives and more. AWS's culturally specific initiatives include Gate Openers as well. Gate Opener initiatives build bridges and trust with communities that are more isolated from services and support.



Transitional Housing

Domestic violence is a leading cause of family homelessness. Almost all survivors working with AWS do not have safe, independent housing. AWS's Transitional Housing (TH) Program provide longer-term safe and affordable housing and support services to survivors and their children. Housing Advocates work with survivors to locate, secure, and stabilize private housing for themselves. They also assist survivors in reaching their personal, economic, and housing goals by offering financial assistance, advocacy, emotional support, practical resources, and assistance in increasing their economic stability. In FY 21-22 AWS housed **96 survivors and their dependents** through **rental and security deposit assistance**, and through securing **permanent housing** opportunities for survivors through COVID Emergency Housing Vouchers.



Follow-Up

At AWS, our support for survivors doesn't end when they transition out of a program. We offer ongoing contact and follow-up, ensuring that they **continue to receive emotional support and any needed services** as they embark on their new lives. The journey of healing, renewal and freedom is slow and complex, and we are committed to being there for it.

Long-term Connection

At the best of times, we benefit from social connections. At the worst of times, connection can be what gets us from collapse to transformation. At AWS, we understand the importance of ongoing support and expanded connections for survivors-with each other and with the broader AWS community. We are committed to nurturing an ongoing community for survivors as they move forward in their lives, and for all of our AWS communities as time carries on. Together, we create a network of support that extends beyond our programs.



Staff & Board Members

In FY21-22, AWS had a team of **32 staff members** serving AWS's mission. Our dedicated staff members work tirelessly to support survivors, provide essential services, and create cultural change toward peace. AWS staff were supported by a committed **AWS Board of 6 members** who support the organization and its staff to fulfill AWS's mission for our communities. Together, staff and Board create a safer and more supportive environment for survivors of domestic violence and all in our communities.

Donors

In FY21-22, we were immensely grateful for the tremendous support we received from our community of donors. Their generous contributions, including monetary donations as well as donations of food and supplies, made a significant impact on our ability to provide essential resources and uplift the spirits of those we serve. We extend our heartfelt thanks to all our donors for their invaluable support. Their contributions and trust play a crucial role in giving AWS the flexibility that makes AWS culturally responsive, innovative, and impactful.



Partner Organizations

Just as friends see us through some of the hardest times in our lives, partner organizations are a similar lifeline for anti-violence organizations. Like good friends, good partner organizations make us stronger, more confident, and more effective. Through collaborative efforts, AWS exchanged resources, shared best practices, built networks, and cross-referred clients. The strong partnerships established with our allies enabled us to enhance our capacity to serve more effectively and efficiently. In FY21-22, AWS had **239 collaborative meetings** with our partner organizations.



2021-2022 APPRECIATIONS

From our survivor AB

Dear AWS Staff,
Than you for having us here, provide
comfortable, understanding and support.
Lots of love from AB



From our anonymous survivor

I feel very lucky to have been able to work during COVID even if my income is not as before, and to have gotten help. I do restaurant work and try to keep things very clean, and I was so grateful to receive wipes from AWS back when you could not find them anywhere. I don't know how AWS did it, but I really appreciated it.

From survivor AH

Mei and to all of those at AWS ❤️

On this national day of love I thought of you, Thank you for watering my seed when it needed it the most. I wanted to share with you the ways in which you've helped me grow. In part to you, I'm succeeding in the ways below.

With gratitude,
AH

From our survivor TF

ASIAN WOMEN'S SHELTER

AWS is the key to stability
the key to strength
the key to a better life
the key to peace
AWS helps lock out fear
and sorrow
and despair
AWS has become a life line
a source of hope
an island in the middle of the sea
AWS is the beacon of light in the darkness

Written By:
TF

From Deaf Hope, our sister organization

Dearest Orchid,

I know it may be a surprise getting an email from us. The staff at Deafhope misses seeing your face! I hope all is well with you and your pets :)

I wanted to express my gratitude to your shelter team for welcoming the deaf survivor we are mutually working with. She has expressed she really feels comfortable and happy at AWS. She feels she can finally heal there. I was so happy to hear her say that. I wanted you to know how wonderful a job your staff is doing and please let them know that we truly appreciate your staff working hard making the space warm and accessible for her. Not often we hear a Deaf survivor have a positive experience at a DV shelter. I'm excited to continue working with AWS.

Hope to see you around soon.

Cheers,
Aracelia

2021-2022 THANK YOU



TO OUR BOLD DONORS

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